



- I understand that any deposit fee previously paid by me to the Cooperative will be applied to my outstanding balance at the commencement of participation in the Prepay Program. Any credit remaining after application of the deposit fee shall be applied to my prepay account balance.
- I understand that I must make a minimum payment of \$25.00 to establish a prepaid account after my balance is paid in full.
- I understand that I must make a minimum payment of \$25.00 to the account when submitting any payment.
- I understand electricity may be purchased online or by telephone 24 hours a day, or during the Cooperative's normal business hours. If payment is made after the account has reached a zero balance, and service has been disconnected, service will be reconnected only after funds have been received and posted to the account.  
**Member Initial:** [REDACTED]
- I understand that prepaid accounts are not eligible for payment arrangements.
- I understand that if I apply for energy assistance, my prepay account will be credited once funds are received from the agency or charitable organization.
- I understand any returned or rejected payments, along with associated fees, will be immediately charged back to my prepay account. This may result in disconnection of my service without further notice. If the Cooperative receives a non-sufficient funds (NSF) check for my account, any payment made will first be applied to cover the returned check fees before being applied to the prepay account. The cooperative also has the right to decline payment by check if I have 2 or more returned payments within a 12 month period. **Member Initial:** [REDACTED]
- I understand that if I, or a member of my household, rely upon medical equipment powered by electric energy, I am solely responsible for procuring alternate electric energy or timely re-establishing service from the cooperative by adhering to the terms and conditions set forth herein and in all applicable policies of the cooperative. **Member Initial:** [REDACTED]
- I understand that any existing balance on a prepay account at the time the account is closed shall be refunded to me.
- I understand I may withdraw from prepay at any time and convert to "traditional" status. If I choose to do so, I will pay any outstanding balance I owe, and I may be required to pay a security deposit consistent with the security deposit requirements established by the Cooperative.
- I understand that any tampering with the Cooperative's equipment will result in one or more of the following: Immediate removal from prepay, disconnection of service, additional fees, possible legal action, and legal fees associated therewith.
- The Cooperative reserves the right to remove any member from the prepaid program at any time, without consent or notification. The Cooperative reserves the right to modify or terminate this program at any time.
- I hereby release, discharge, covenant not to sue, and hold harmless, the Cooperative, its agents, employees, representatives, or assigns from all liability, claims, demands, losses, or damages caused in whole or in part by my participation in the prepay service. I understand there may be certain risks associated with my participation in prepay, and I assume any or all risks associated therewith.

*By signing this form, the member acknowledges that they have read and accept the terms and conditions of the Prepay Service Agreement.*

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Applicant Signature

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Date